

APPENDIX C - PRICING INDEX TO DIR-SDD-1499 Avaya Inc. Manufacturer/Product Line/Product Category		Customer Discount % off MSRP
AVAYA/NORTEL HARDWARE/SOFTWARE NOTE: Software must be bundled with hardware. Stand-alone software is not within the scope of this contract.		
CM Common Hardware, AURA, Messaging, Phones, Octel, Unified Communications		43.75%
ECAD - Call Center, Self Service, Proactive Contact, Call Recording		34.75%
IP Office, Dist Enterprise, Headsets, SMBS		35.50%
Intelligent Internet		42.75%
SERVICES		
Avaya Services/Avaya Maintenance		5.75%